

Medicare Telemedicine Services: A Summary of Service Types for Healthcare Providers and Patients¹

Full abbreviations, accreditation, and disclosure information available at PeerView.com/TWX40







Telemedicine Service Type	Definition of Telemedicine Service Type	HCPCS/CPT Code	Patient–Provider Relationship
Medical telehealth visit	A telecommunication systems-based visit between a patient and their provider	 Common services^a: 99201-99215 (office or outpatient visits) G0425-G0427 (telehealth consultation, ED, or initial inpatient) G0406-G0408 (follow-up inpatient telehealth consultations furnished to beneficiaries in hospitals or SNFs) 	For new ^b and established patients
Virtual check-in	Short (5-10 min) check-in via a telecommunications device to decide if an office visit or other service is needed, or a remote evaluation of recorded video and/or images	 HCPCS code G2012 HCPCS code G2010	For established patients
eVisit	Communication between a patient and their provider through an online patient portal	 99421 99422 99423 G2061 G2062 G2063 	For established patients

^a For a complete list of codes for medical telehealth visits, please refer to https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes. ^b To the extent the 1135 waiver requires an established relationship; HHS will not conduct audits to ensure that such a prior relationship existed for claims submitted during this public health earergency (COVID-19 pandemic).

1. https://www.cms.gov/newsroom/fact-sheets/medicare-lelemedicine-health-care-provider-fact-sheets/